

EPSON INDUSTRIAL ROBOT 40 MONTHS COMMERCIAL WARRANTY PROMOTION

TERMS AND CONDITIONS

1. Epson industrial robots, sold within Europe from either Epson direct or an approved Epson distributor during the period 01.01.2024 until 30.06.2024 (date of invoice) inclusive, will be eligible to claim a 40 months warranty in addition to the Epson standard commercial warranty.
2. Epson industrial robots that qualify for this promotion ("Qualifying Products"):

Epson Scara robot of G-, GX-, RS-, LS- and T-series including its initially incorporated Epson options.
Epson 6-axis robot of C-, N- and VT-series including its initially incorporated options.
3. This promotion is only available upon registration of Qualifying Products at www.epson.eu/robotwarranty within 30 days from the date of receipt of Products and no later than 30.09.2024.
4. This promotion expands the regular Epson commercial warranty on the Qualifying Products to commercial warranty 40 months after start of production but no longer than 43 months after initial delivery from Epson Europe warehouse. For more information on Epson's commercial warranty please see www.epson.eu/warranty.
5. The commercial warranty expansion covers all hardware cost under a warranty claim.
6. The promotion is open to end user customers, located within Europe. Claims for Qualifying Products purchased or finally installed outside Europe are not eligible for this Promotion. Resellers may not submit claims on behalf of their customers.

How to claim

7. Purchase an Epson Qualifying Product from Epson or a participating reseller and complete the claim form available at www.epson.eu/robotwarranty.
8. Claim forms must be received within 30 days from the date of receipt of Qualifying Products and before midnight on 30.09.2024.
9. This promotion is not limited to a number of claims nor Qualifying Products.
10. This promotion cannot be used in conjunction with any other Epson promotion and there are no cash alternatives.
11. This promotion is only open to companies having the final installation of Qualifying Products within Europe.
12. This promotion is not open to companies/employees of Epson, their agents, wholesalers, resellers, retail staff, retailers or anyone connected with the offer.

Personal data

13. During registration for the promotion you will need to provide personal data necessary for Epson to administer the promotion. You will find more information in the [Privacy Information Statement](#). In addition to using your personal data for the promotion, Epson also asks your [consent](#) for Epson to send marketing materials such as surveys regarding Epson branded products, newsletters and/or advertisements from Epson. You are not obliged to do so.

General

14. The Promoter will not accept responsibility for claims lost, delayed, illegible or fraudulent claims or for those claims not received by the closing date. Proof of posting will not be accepted as proof of delivery unless sent by special delivery.
15. The Promoter reserves the right to audit all requests to ensure that these terms and conditions have been met and to request additional information and supporting documents regarding any and all registration claim forms if required.
16. The Promoter reserves the right to cancel or amend these terms and conditions without notice in the event of any circumstances beyond its reasonable control.
17. In case of a warranty claim for Qualifying Product under this promotion the end user has to make sure and present evidence that the foreseen preventive maintenance has been executed according to the manual's provisions by qualified staff.
18. These terms and conditions are governed by the laws of the country in which you have purchased the Qualifying Product and come under the jurisdiction of the competent courts of that country.
19. By entering this promotion, you confirm that you have read, understood, and accepted these terms and conditions.

Promoter: Epson Europe B.V.
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